

Deichmann – A Journey through time

Everything goes back to the workers' district Essen-Borbeck at the heart of the Ruhr region, where 25-year old Heinrich Deichmann opens a shoemaker's workshop, which he runs together with his wife Julie. He buys – unusual for the time – shoe repair machines. Hence, he can speed up his work and offer affordable prices.



Heinrich Deichmann with daughter Ellen in front of his workshop

1919

Start of selling factory made shoes. Many of DEICHMANN customers are coalminers. They need low-priced but hard-wearing shoes. Heinrich Deichmann adds factory made shoes to his product range, which he sells to the miners. This sector soon becomes the most important source of income for the young company, which not only benefits from Heinrich Deichmann's hard work but also from the efforts of his wife Julie.



1926

Heinz-Horst Deichmann is born as the youngest of five children. He grows up with four older sisters.



Heinrich and Julie Deichmann, the founders of the enterprise

1936

Opening of the first large shoe shop at Borbecker Markt in Essen.



Branch at Borbecker Markt



Heinrich Deichmann dies. His wife Julie Deichmann continues the business on her own.

1945

As early as June – only a few weeks after the War has ended – business recommences by selling remaining stock, which Julie Deichmann had stored in safe places. Over the coming months, the entire family is worried whether the business will survive. They recruit twelve employees and repair shoes. Not short of ideas, they are able to improvise and produce 50,000 pairs of shoes from poplar wood and parachute harnesses. Deichmann starts an exchange for second-hand shoes and soon has 5,000 addresses on file.



Shoes made from poplar wood and parachute, produced shortly after the War

1949

The first DEICHMANN branch outside Essen is opened in Düsseldorf. In the meantime, Heinz-Horst is studying medicine at Düsseldorf University and uses his journeys between home and university to deliver shoes to the Düsseldorf branch. His mother Julie continues to run the business.



Branch on Ackerstraße in Düsseldorf

1955

Opening of a DEICHMANN branch in Oberhausen. Heinz-Horst Deichmann is looking for new ways to attract customers. He introduces among other so-called "self-selection stands" and starts to put shoes on display in the shopping mall. Deichmann had seen this type of presentation a short time before at Oxford Street in London. Apart from that, he develops the sales principle, which still applies today: DEICHMANN offers high-quality fashionable shoes and good quality at affordable prices. His aim is to reach broad groups of buyers.



First Branch in Oberhausen





Dr. med. Heinz-Horst Deichmann ceases to work as a general practitioner and takes over the leadership of the company.



Company outings were part of the corporate culture right from the start.

1963

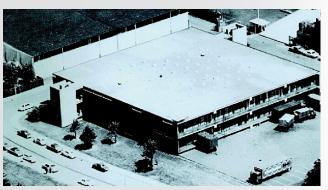
The company celebrates its 50th anniversary. Customers can now shop in 16 specialised DEICHMANN retail branches between Rhine and Ruhr.



Growing store network.

1968

The company moves into the new administration and warehouse building at Boehnertweg 9 in Essen (today: Deichmannweg). Several extensions and many years later, the company headquarters are still in the same location.



Administration and warehouse building 1968

1973

When, due to the lack of a successor from its own ranks, the long-standing family-led Swiss retail shoe company DOSENBACH is looking for a buyer, the shoe chain is taken over by Dr. Heinz-Horst Deichmann. He continues it under its established name and starts - in time for the sixtieth birthday of the company - its international expansion.



Dosenbach branch in Schaffhausen





Opening of the 100th DEICHMANN retail branch in Würzburg.

1977

During a visit in India, Dr. Heinz-Horst Deichmann is suddenly confronted with hundreds of leprosy sufferers. This encounter affects him to such an extent that he decides to help: soon afterwards he establishes the aid organisation "wortundtat", which provides disadvantaged people with access to medical and social aid and sets up educational and training facilities. Today, in India alone the organisation is helping more than 120,000 people each year.



wortundtat has been people in need in India since 1977

1978



The speedy distribution of goods becomes increasingly more important: the first central warehouse is set up in Bottrop.

1980

Opening of the 200th DEICHMANN retail branch in Hannover.

1984

By taking over the shoe chain Lerner Shoes in the USA, DEICHMANN starts to gain a foothold in the second market outside Germany. Shortly after the acquisition of the company, Lerner Shoes is renamed to become RACK ROOM SHOES, which is a reference to their shop fittings. Dr. Deichmann is the first to introduce the shelving system in Europe, where the customer is presented with a complete pair in the box.





In the Netherlands, the vanHaren family cannot appoint a successor from their own ranks to continue the shoe chain bearing the same name. Dr. Deichmann takes over the chain and manages it under its well-known name.



Dutch vanHaren branch

1988

DEICHMANN celebrates its 75th anniversary and now has 400 branches in Germany. A second distribution centre is opened in Franconian Feuchtwangen. By taking over the until then also owner-managed retail shoe chain ROLAND, the DEICHMANN group is joined by another well-known name. The company, whose original reputation was based on being a provider of men's shoes, is gradually developed into a full-range supplier with modern shops in major German cities.



Roland branch in Hamburg

1989

The son of Dr. Heinz-Horst Deichmann, Heinrich Deichmann (born 1962) joins the company. He shares his name with the founder of the company.

1990

The first DEICHMANN retail branch in the new federal states is opened in Coswig near Dresden.



DEICHMANN retail branch in Coswig





Official opening of the third DEICHMANN distribution centre in Soltau. For the first time, DEICHMANN starts its expansion abroad under its own name - in Austria. In the same year, the company is taking over the Swiss shoe chain OCHSNER.



Swiss Ochsner branch

1995

Since German reunification, over 140 DEICHMANN shops have been opened in the new federal states.

Start of the first DEICHMANN TV spot, telling the viewer: "Hard to believe - brand-name shoes at such low prices - DEICHMANN."



DEICHMANN TV spot

1996

Opening of the 800th retail branch in Dessau
Dr. Heinz-Horst Deichmann starts setting up a medical aid project in the south of Tanzania, right in the middle of the African bush.



Medical care in Kiuma

1997

The first DEICHMANN retail branch in Poland is opened in Konin in May.



DEICHMANN retail branch in Konin





In January, Wolfen, the fourth DEICHMANN distribution centre, starts to operate. It supplies the new federal states and Poland. The opening of the 50th DEICHMANN branch is celebrated in Austria.

1999

Heinrich Deichmann takes over the management of the Group from his father Dr. Heinz-Horst Deichmann. The 900^{th} branch opens its doors in Berlin.

2000

Under www.deichmann.com, DEICHMANN is the first shoe retailer to sell its products on the internet via an online shop.



Dr. Heinz-Horst Deichmann is appointed Indian Honorary Consul for the state of North Rhine Westphalia (NRW). He receives the Grand Cross of Merit in the same year.



2001

DEICHMANN enters the British market. The first branches are opened in Hungary.









Takeover of the OFF BROADWAY Group in the USA.

Off Broadway branch in Hazelwood

2003



Opening of the first DEICHMANN retail branches in Czechia (Pilsen) and Denmark (Aarhus). DEICHMANN celebrates its 90th anniversary.

2004



DEICHMANN also opens its first branches in der Slovakia. Start of the new brand-name campaign "A good deal. DEICHMANN."





DEICHMANN acquires the trademark rights of the oldest and most traditional children's shoe brand Elefanten, as well as taking over lasts, tools and some employees experienced in technical development and supplier relationships.

The 125-year old long-established brand Gallus also joins DEICHMANN and manages a successful relaunch with a wide range of innovations.



The "DEICHMANN Award", which supports initiatives against youth unemployment, is launched. The prize honours schools, companies or initiatives, whose aim it is to help disadvantaged young people to enter the labour and training market. Since then, it has been awarded annually.



The Deichmann Award is launched in 2005.

2006

Opening of the first DEICHMANN branches in Turkey and Slovenia.



DEICHMANN branch in Turkey

2007

Expansion towards Sweden, Rumania and Croatia. The "Pussy Cat Dolls" promote DEICHMANN.









DEICHMANN also launches branches Italy and Lithuania.

DEICHMANN branch in Italy



The English girl band "Sugababes" is the star of the new advertising spots.

2009



DEICHMANN opens its first branches in Bulgaria.

The American supermodel Cindy Crawford promotes 5th Avenue.

2010



DEICHMANN-Spain is launched.







DEICHMANN presents a new corporate logo on 1st February.

DEICHMANN

The 3,000th branch of the Group is opened in Istanbul on 31.3.2011. In March, DEICHMANN opens its first branch in Serbia - and enters the market in Portugal.



The sneaker and streetwear chain SNIPES with 37 stores becomes part of the DEICHMANN Group. Inspired by hip-hop, action sports, street ball and dance, the first SNIPES store was opened in 1998.



2012



Oscar winner Halle Berry becomes the latest star to promote DEICHMANN.

2013

DEICHMANN opens its first branches in Bosnia-Herzegovina in March. Thus the group operates in 23 countries. DEICHMANN celebrates its 100th anniversary. The group sells 167 million pairs of shoes, operates 3,500 branches all over the world and employs a staff of about 35,000.







In March, the company enters the Russian market. DEICHMANN starts with the new slogan "Because we love shoes." to the spring/summer season.



DEICHMANN branch in Russia



DEICHMANN opens an additional distribution center in Monsheim in Rhineland-Palatinate in February.



Dr Heinz-Horst Deichmann dies on 3 October, aged 88.





DEICHMANN opens its first branch on Majorca. The Group now operates 25 online shops and is continuing to develop its "omni-channel" strategy – for example, the "ship-to-home" service is now available for the first time.



DEICHMANN branch on Majorca



The DEICHMANN Sponsorship Award is celebrating its 10th anniversary. Since 2005, it has been presented to projects helping to integrate disadvantaged young people into work and society. The patrons are TV presenter Nazan Eckes and professional national league football player Nuri Sahin.



As the open-air season starts, DEICHMANN launches the "Parookaville Festival Selection" in stores for the first time. DEICHMANN is one of the top five sponsors of the Parookaville Festival in Weeze.



In September, Sophia Thomalla presents her first very own shoe collection for DEICHMANN in Berlin. The collection is made up of nine rock-star boot designs.



In October, at the start of the cooler months, Sylvie Meis presents her new collection of over the knee boots for DEICHMANN in Hamburg.



In November, 'Miss Instagram', Pamela Reif, shows her own shoe collection with DEICHMANN in Au Quai in Hamburg. The 20-year-old launches a party collection with twelve extravagant high-heeled styles.







British singer/songwriter Ellie Goulding is an ambassador for DEICHMANN and brings out a Spring/Summer and Autumn/Winter Collection each year.



The aid organisation wortundtat has been supporting people in the poorest regions of the world for 40 years. Dr. Heinz-Horst Deichmann (†) founded wortundtat in 1977 after coming across leprosy sufferers in the Indian state of Andhra Pradesh. His son, Heinrich Deichmann, has now taken over the presidency of the organisation and, together with his family, is continuing the work as the founder would have wished.



e first van Haren store is opened in Aalst.

The first vanHaren store is opened in Aalst, Belgium, in April.



DEICHMANN expands its company head office in Essen with the addition of a new office and administration building. On 13 July, Heinrich Deichmann, along with City Mayor Thomas Kufen and trainee Ibanez Kozian, lays the foundation stone for the three-storey new building, which is creating space for 150 new jobs over an area of 2,200 square metres.









In October, the first store in France opens in the arrondissement of Caen in Hérouville-Saint-Clair, in the "Carrefour Hérouville" shopping centre. November sees the opening of another store in Laxou in the arrondissement of Nancy in the "Auchan LAXOU LA SAPINIÈRE" shopping centre.



2018

DEICHMANN is starting its own Influencers Club. Selected bloggers and influencers will be able to take advantage of an extensive network, opportunities for cooperation and glimpses into the world of shoe fashion at Europe's largest shoe retailer. In addition, the Club will offer seminars and workshops for personal and professional development.



Germany's most famous children's shoe brand, elefanten, is 90 years old. To celebrate its birthday, the brand is opening up its own online shop (www.elefanten.de).



DEICHMANN is paving the way for further international expansion: The shoe retailer has signed a partnership deal with the retailer AZADEA Group for the further development of the MENA region. The first DEICHMANN shop based on the franchise model will be opening in Dubai in 2019.



After a construction time of around 16 months, the new DEICHMANN Group office and administration building is due to be completed in the autumn. In Essen, the new building on Aktienstrasse will add around 120 additional jobs to the existing Main Administration Centre, with over 800 employees.







The expansion goes on: the first DEICHMANN branch will open in Dubai in the summer - for the first time in the company's history with a franchise partner, the AZADEA Group. In the autumn, DEICHMANN will be launching in China, where it will offer a selection of its product range online over the T-Mall Global platform. In addition, the DEICHMANN concept will be used to open the first branches in Estonia and Latvia. This means that in 2019 the group will have a presence in 30 countries.



DEICHMANN is continuing to drive forward the integration of its off-line and on-line offerings: in particular, three mega-stores will be opening within a few weeks in major German cities. After extensive conversion work, the flagship stores at Limbecker Platz in Essen and on the Zeil in Frankfurt am Main will be opening their doors again. In addition to numerous structural changes, special emphasis has been placed on the closer linkage of off-line and on-line trading. In August, DEICHMANN is to launch the same concept with the largest store built so far, with 2,300 sqm on Neuhauser Strasse in the centre of Munich.



Rita Ora for DEICHMANN: British singer-songwriter Rita Ora is the new ambassador for DEICHMANN and the face of the new autumn/ winter collection. The designs hand-picked by Rita Ora will be creating a young, versatile, cult and affordable collection. The collaboration will continue in 2020.



The DEICHMANN Group is taking over the "KicksUSA" chain with 64 branches in the USA through its subsidiary Snipes. In a second step, the "Mr. Alan's" chain with 30 branches is to be added.



The first DEICHMANN branch will be opened in Dubai this summer – for the first time jointly with a franchise partner.







In China, Deichmann will be present for the first time with a selected range of products over the on-line platform T Mall Global.







DEICHMANN is launching in Estonia and Latvia for the first time, making it active in all three Baltic States.

2020

A new brand in the portfolio: From 1.1.2020, DEICHMANN takes over the European brand rights to ROMIKA from Josef Seibel Holding GmbH. The aim: to obtain the traditional shoe brand and develop it further.





From the spring onwards, Covid dominates the year for DEICHMANN too. At the peak of the crisis, 98 percent of the 4,200 or so stores in 27 countries are closed. But: No employees are laid off as a result of the virus.





In summer, the first DEICHMANN store in Kuwait opens. After the United Arab Emirates (Dubai), this is the second country in which DEICHMANN is operating stores through its franchise partner Azadea.



On 1 August, Samuel Deichmann joins the company as a new member of the Board of Managing Directors at DEICHMANN SE. He represents the fourth generation of the family to assume active responsibility within the company. Among other things, he will help to ensure the continuous technological development of the company.



The DEICHMANN subsidiary vanHaren takes over 38 stores from the Brantano shoe chain in Belgium – given the 16 existing vanHaren stores in Belgium, this triples the number of stores in the network there.



The Covid pandemic also has a major impact on the work of the DEICHMANN Foundation and the charity wortundtat. During the first phase of lockdown, for example, the Foundation donates a million facemasks to Caritas and supports the establishment in Italy of a mobile hospital in a particularly seriously affected region – including the medical equipment and staff to deal with 68 patients.





Covid continues to have a serious negative impact on life, on people and on DEICHMANN. After four months of lockdown in Germany at the beginning of the year, stores are able to open up again with restrictions. Over the course of the year, DEICHMANN supports "Life not lockdown" – Germany largest vaccination campaign organised by private industry.



DEICHMANN continues to expand its strategic cooperation with leading sports brands such as Adidas, Nike, Puma, Fila, Reebok, Asics and Skechers. The is particularly apparent in the new Berlin flagship store which opens in the spring.



Order shoes online and collect whenever you like: The first "24/7 Click&Collect station" accessible from outside starts at the Mülheim-Dümpten store – yet another part of DEICHMANN's omnichannel concept.



DEICHMANN celebrates its twentieth birthday in the UK and, to mark the occasion, supports the leading British children's aid organisation Barnardo's, which helps disadvantaged children and families throughout the country, both financially and with donations of shoes. The motto for the joint campaign: Best Foot Forward.



This year once again, the DEICHMANN Foundation and the wortundtat organisation provide support in a wide variety of ways. The Foundation helps the victims of the severe floods in Germany, for example. One special project is "Kinakoni – a village fighting hunger" supported by "stern" magazine and the aid organisation Welthungerhilfe. In Kenya, people living in a village are aiming, with small local companies, to find innovative ways out of hunger which can then also be used in other villages later.





DEICHMANN looks to the future and makes a lasting commitment to its Essen site: We announce our intention to expand our Central Administration on Aktienstrasse in Essen-Schönebeck and completely update our existing building. Initial work starts at the beginning of 2022. The heart of the project is a five-storey atrium building. The prestigious new building with underground parking becomes the entrance to the campus and is surrounded by landscaped green areas. The campus upgrade aims to create contemporary working worlds with a high quality of occupancy, following an integrated ecological concept that takes account of the latest developments in energy supply and management.



Illustration: bloomimages; gmp Architekten

At the beginning of 2022, the group acquires two retail sneaker chains in the USA, Jimmy Jazz and Expressions, with a total of 189 stores. The stores in both of these chains are now being managed under the SNIPES brand.



DEICHMANN too is shocked by what is happening in the war in Ukraine and provides targeted help. The company, the DEICHMANN Foundation and the wortundtat aid organisation have been helping in many ways and in a variety of humanitarian aid projects since the beginning of the war on Ukraine.

DEICHMANN pulls out of the Russian market completely. With this step, the company is taking a clear stance in favour of peace and against the appalling humanitarian effects of the war. A member of the local management team has taken over the 37 Russian stores, thus also offering a future to the 260 employees. The stores are run as an autonomous company independent of DEICHMANN under a different brand name.



"The perfect match": Leni Klum is the brand ambassador for Filal The daughter of top international model Heidi Klum is the face of the cult brand's new sneaker collection which is available exclusively from DEICHMANN in spring 2022 in selected stores throughout Europe and in the online shop. "Whether it's fashion sneakers, retro styles or running models – the collection is as many-sided as my looks", says Leni enthusiastically.







DEICHMANN opens up in Oman. After branches in Kuwait, the United Arab Emirates and Qatar, the first DEICHMANN store opened in Oman's capital Muscat – in the Mall of Oman – in cooperation with the AZADEA Group at the end of April.



The new customer app is launched in summer. Its highlight is the scan function. Using this, every customer can scan in the barcode on the shoe boxes or other products in store and obtain further information: about the product or customer reviews, and also about the stock available in the store in question, in other stores and online. The customer can then order directly sizes that may be out of stock, for example, from another store or the online shop. In this way, we are continually optimising the omnichannel experience for our customers.



DEICHMANN also continues to invest in its network of stores in 2022. Modern design, generous spaces, soft colours and plenty of room for sports items – DEICHMANN is taking a further step into the future with its new store concept. Customer guidance through colour accents, modified furnishings, cash tills as service points in the centre of the store and open ceilings are just some of the features. One highlight is the spacious sports department including an inviting sneaker wall presenting brands such as adidas, Nike, Puma, FILA, Reebok, Asics, Bench and Skechers. The new store concept, which is now being rolled out throughout Europe in stages, is thus making everyone just long for shoes!





DEICHMANN launches a branch in Abu Dhabi. Following the opening of two stores in Dubai in 2019 and 2022 and a store in Sharjah in 2021, this is the fourth DEICHMANN shop in the United Arab Emirates and the first in the capital Abu Dhabi.



Topping out ceremony at DEICHMANN! We are continuing our expansion course: Not only is our company growing, but also our campus in Essen. In November we celebrate the topping out ceremony of our new 5-story atrium building.



Global Commitment: This year marks the 50th anniversary of the DEICHMANN Foundation. A dedication to the common good, particularly for the poorest of the poor, has always been intrinsic to the Deichmann family's identity, shaping the purpose of the DEICHMANN Foundation.



Record revenue 2023: DEICHMANN remains on track for success in its 111th year with top brands and great-value prices and closes the year with impressive figures:

8.7 billion euros revenue

184 million pairs of shoes sold

41 online shops

4,700 stores in 34 countries

49,000 employees



